

Streetcar Update

Review of July 2018



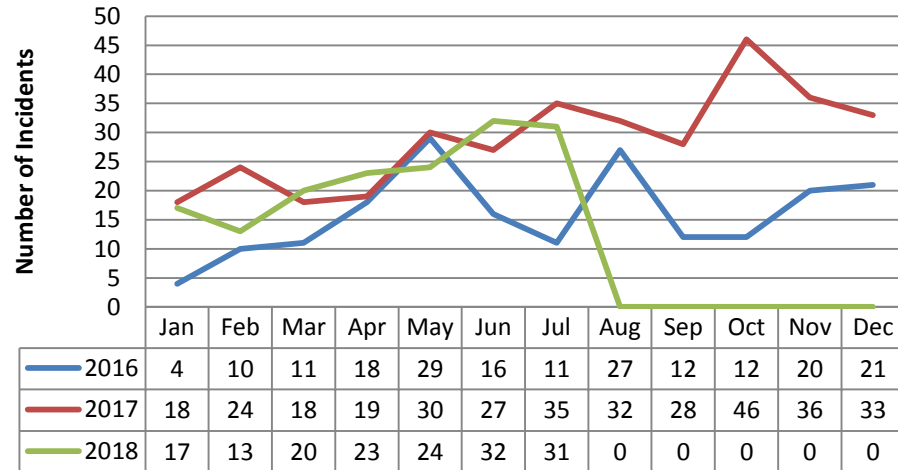
Cincinnati Bell® connector

Safety Metrics: Near Miss

Near Miss Incident Breakdown

- 6% fewer near-miss events year over year (July 2017)
- 11% fewer near-miss events in July 18' compared to July 17'
 - Incidents most likely to occur:
 - Main at 5th (decrease year over year)
 - Tuesday and Friday
 - Between noon and 1pm and 2pm and 5pm

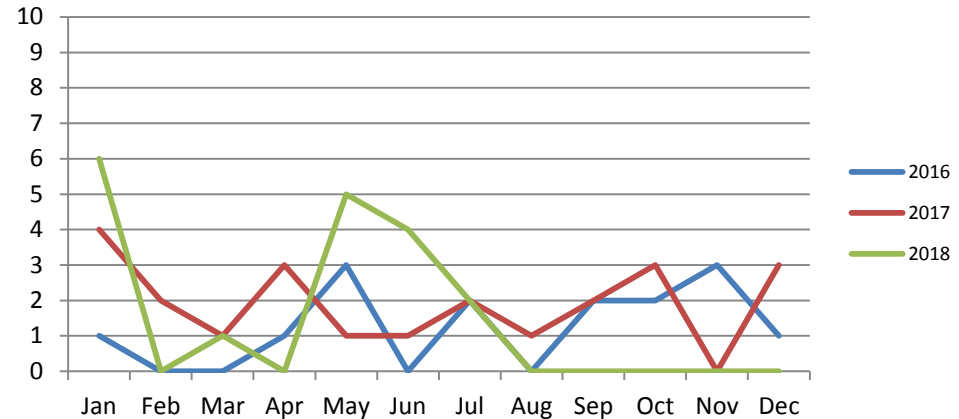
Close Call Occurrences by Month



Safety Metrics: Reportable Incidents

- 16 Reportable Incidents in 2018
- Two reportable incidents in July
 - Working with Transdev on operator situational awareness/defensive driving
 - 29% increase over 2017 YTD

Cincinnati Streetcar Reportable Incidents



Cincinnati Bell Connector Second Birthday



2nd Anniversary Planning

- Sunday, Sept. 9, noon to 5 p.m.
- Working with community partners; soliciting donations and volunteers

Marketing/Communications

Facebook

Followers: **4,071**

Impressions: **6,156**

Engagements: **3,505**



Twitter

Followers: **4,490** ▲ by 17

Impressions: **95.1K**

Engagements: **1,439**

Instagram

Followers: **1029** ▼ by 1

Engagements: **583**

July Ridership Summary

	Ridership	Ridership Budget	Variance
Weekday	31,941	32,973	-335
Saturday	15,466	17,681	-2,215
Sunday	8,287	10,760	-1,106
Holiday	1,367	957	+410
Total	58,428	62,371	-3,943

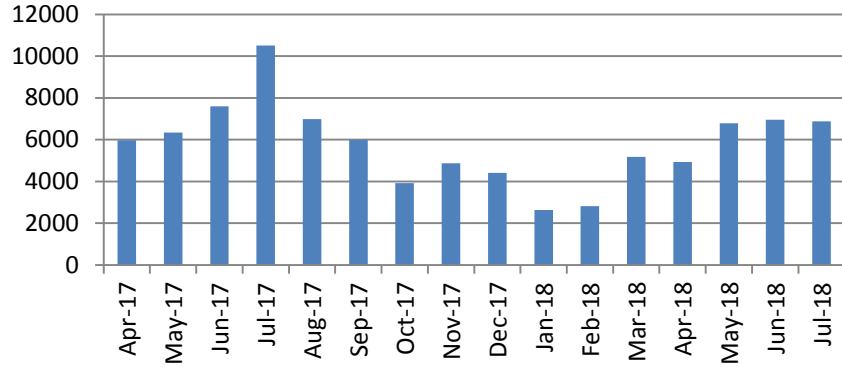
Notes:

1. July 2017 62,916 boardings
2. Ridership report appended
3. Holiday = Independence Day

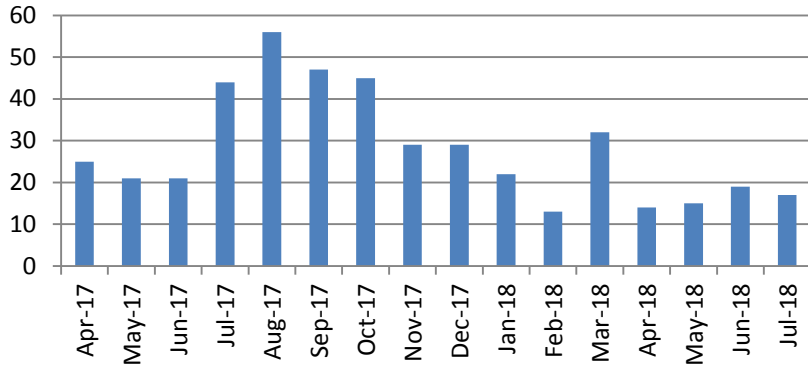
*Includes any supplemental service

*Does not include charter service

Fare Inspections

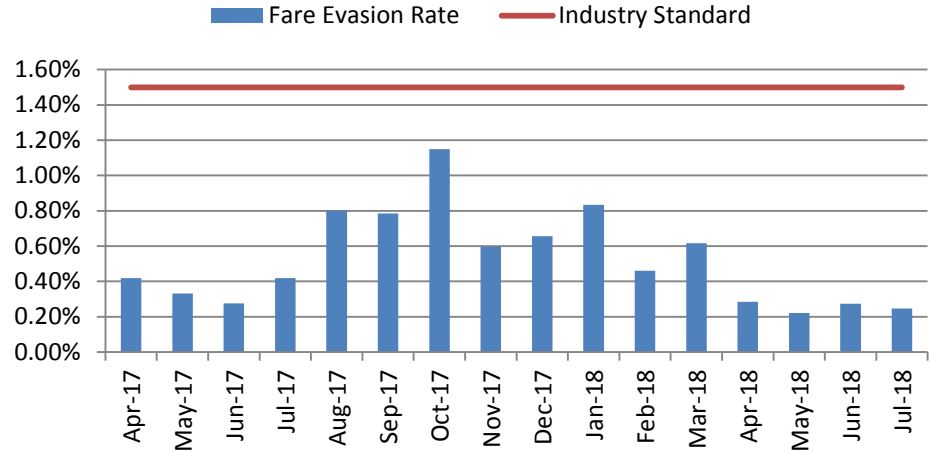


Citations



Fare Compliance

Fare Evasion

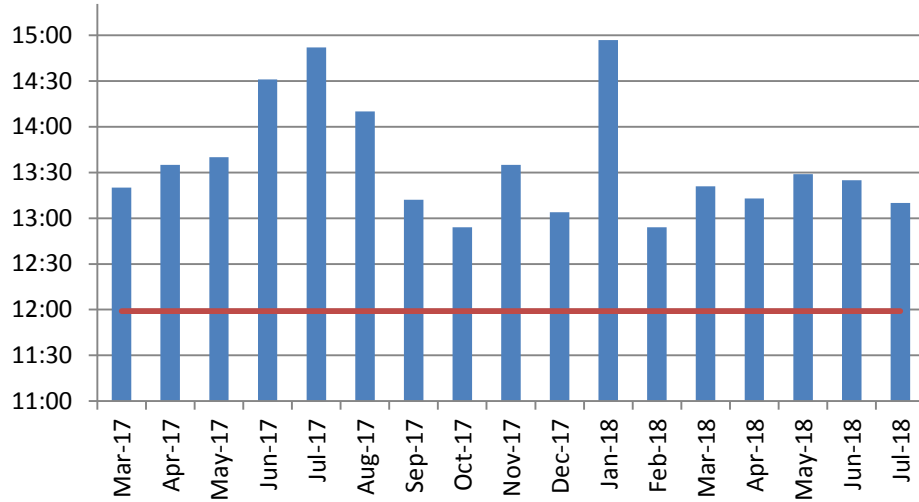


July Operations Summary

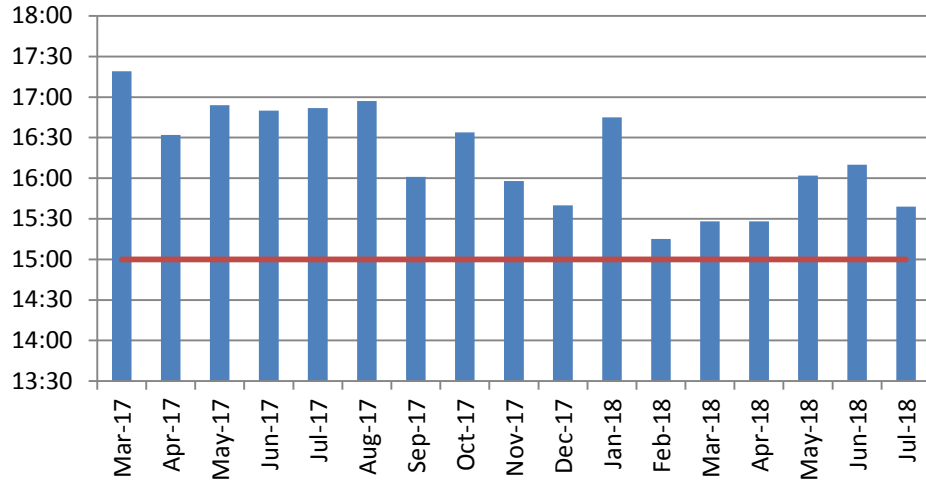
Trips Scheduled	Trips Operated	Missed Trips*	Average Headway	Blockages	Signal Failures	Close Calls	TAA	Charter
2,311	2,150	161	13:11 (12 min) 15:49 (15 min)	191 (total) 71 (>2 min)	9 (total) 9 (more than 2 min)	27	106	1

Operations Trends

Average Peak Headway Goal



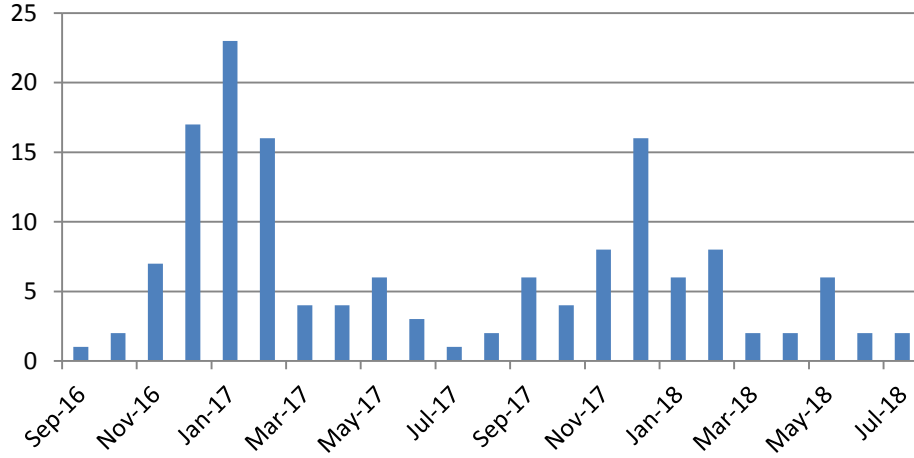
Average Off Peak Headway Goal



Note: average headway of trips *operated*, missed trips not included

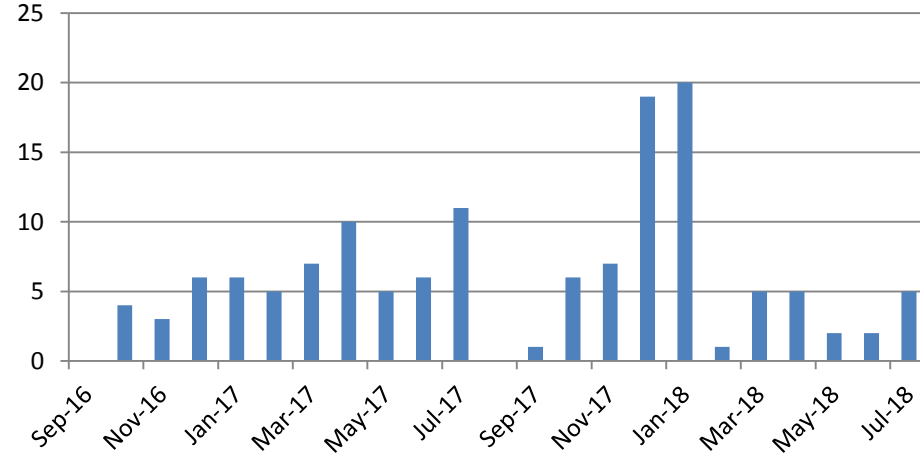
Operations Trends

Change Off Road



Streetcar vehicle failure resulting in removal of vehicle from service; can be a failure of a safety device or electro/mechanical failure – requires off-load of passengers and results in 60+ minutes suspension of service and can result in reduced service (increased headway)

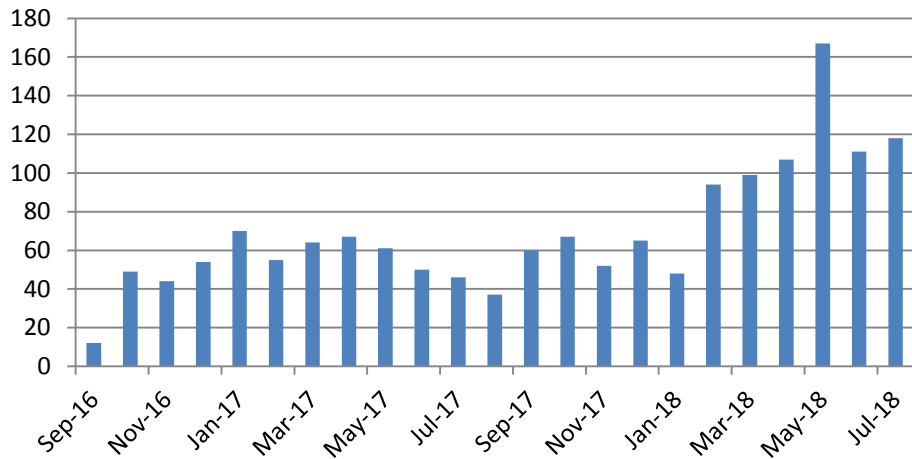
Train Failure Road



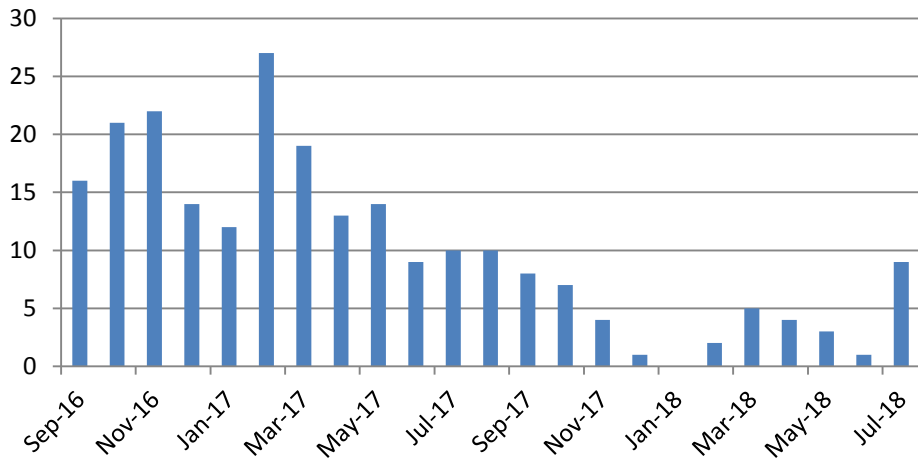
Streetcar vehicle failure that can be remedied on the line – typically results in 5 to 60 minutes suspension of service

Operations Trends

Streetcar Blockages



Traffic Signal Failures



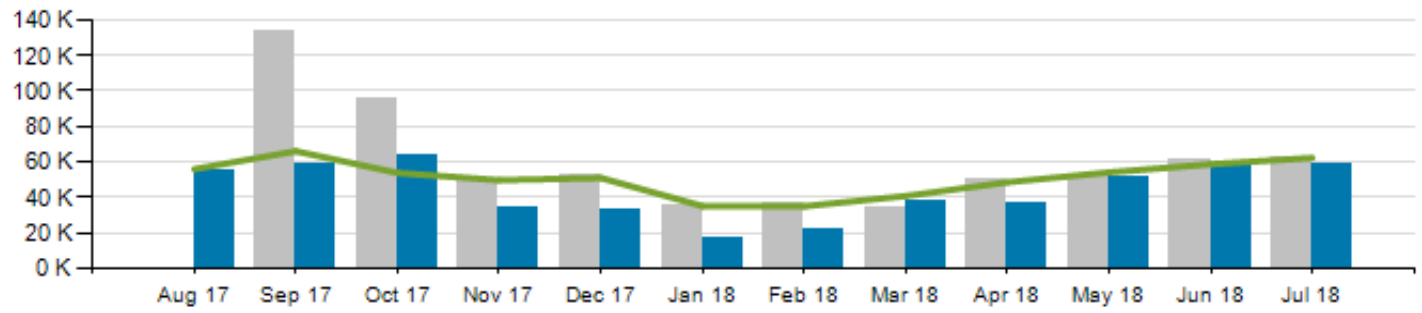
Vehicle Status

- 1177 out of service crash damage
- All vehicles general warranty expired (last vehicle 1175 on 7/11/2018)
- Field Modifications (FMIs) ongoing by CAF scheduled until March 2019

QUESTIONS?

CB Connector Ridership

Total Ridership

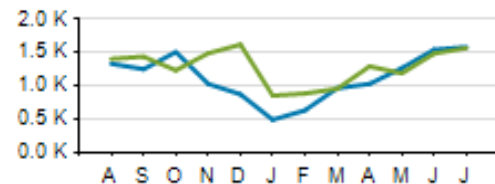


	ACTUAL	BUDGET	VARIANCE (%/#)		FY2017	Variance (%/#)	
TOTAL	58,428	62,371	-6.3%	-3,943	62,916	-7.1%	-4,488
FYTD TOTAL	58,428	62,371	-6.3%	-3,943	62,916	-7.1%	-4,488

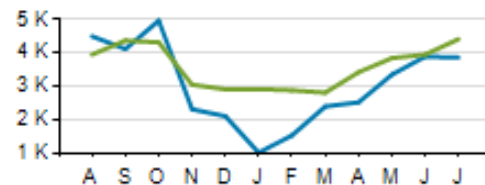
■ Current Year
 ■ Prior Year
 — Budget

CB Connector KPIs

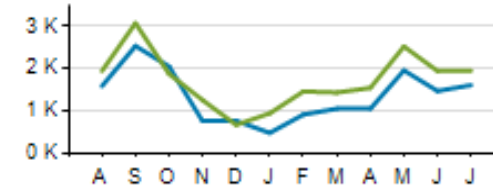
Average Ridership: Weekday



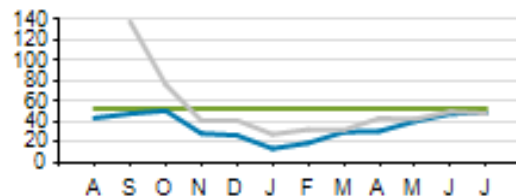
Average Ridership: Saturday



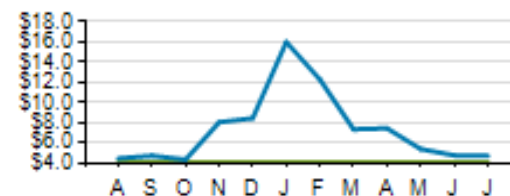
Average Ridership: Sunday



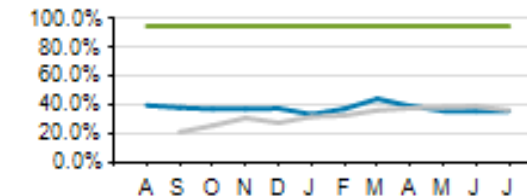
Passengers per Hour



Cost per Passenger



On-Time Performance



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$4.72	\$4.10	+\$0.62
AVERAGE HEADWAY (PEAK/OFF-PEAK)	13:11/15:49	12:00/15:00	+1:11/+0:49
PASSENGERS PER HOUR	48.5	52.8	-4.3
COST RECOVERY	14.3%	14.3%	-