

Streetcar Update

Review of December 2017

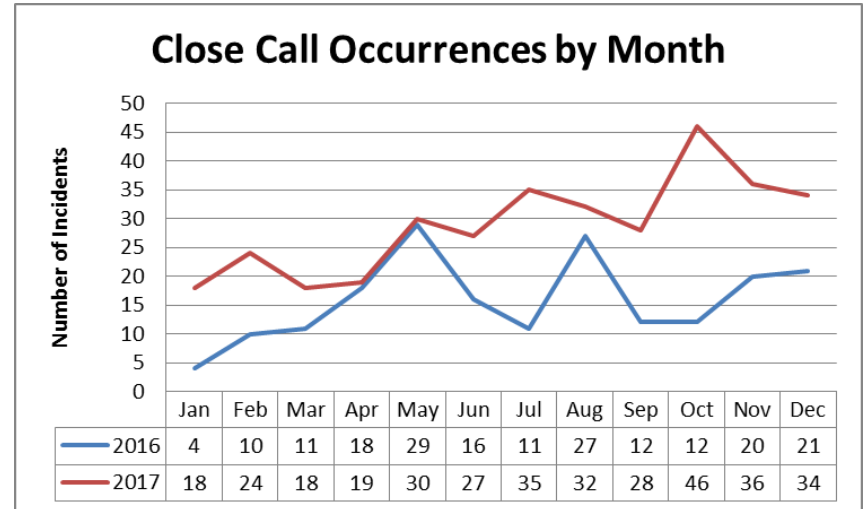


Cincinnati Bell® connector

Safety Metrics: Near Miss

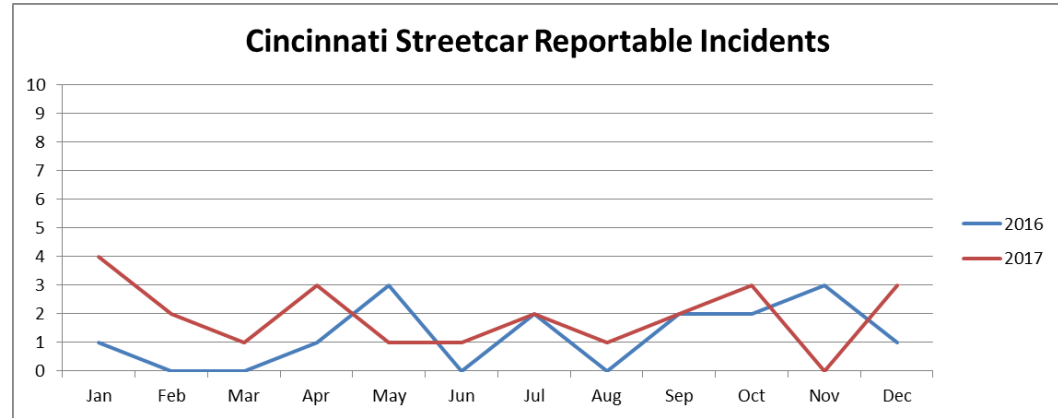
Near Miss Incident Breakdown

- 82% initiated by other vehicle:
 - maneuvers in front of or around Streetcar
 - 16% Pedestrian Interactions (Jay walking)
- Incidents most likely to occur:
Walnut at 5th, Main at 5th
- Most likely to occur Thu, Fri, Sat
between 1100 and 1500



Safety Metrics: Reportable Incidents

- Incident Types (YTD)
 - 70% Collision
 - 26% Evacuations
 - 4% Medical-related
- 23 Reportable Incidents in 2017



Safety and Security Activities

- Received Triennial Audit from ODOT
 - Meetings to create new CAP's
 - Follow-up with ODOT to review and assist (if needed)
- SSRC Meetings
- Continued CAP closure process
- Police detail issuing citations on Henry Street

Marketing/Communications

“Please don’t feed the birds” signs added to station stops to improve station appearance and cleanliness



Marketing/Communications

Facebook

Followers: **4,017** ▲ by 14

Impressions: **44,838**

Engagements: **1,043**



Twitter

Followers: **4,260** ▲ by 21

Impressions: **108k**

Engagements: **380**

Instagram

Followers: **999** ▲ by 9

Engagements: **343**

December Ridership Summary

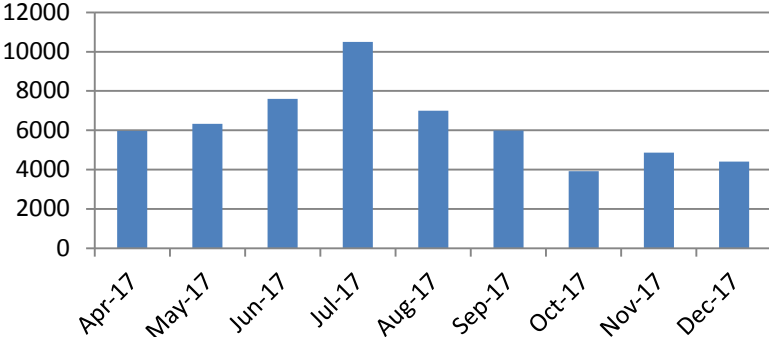
	Ridership	Ridership Budget	Variance
Weekday	17,411	32,468	-15,057
Saturday	10,541	14,580	-4,039
Sunday	4,586	3,759	+827
Holiday	73	253	-180
Total	32,611	51,060	-18,449

*Includes any supplemental service

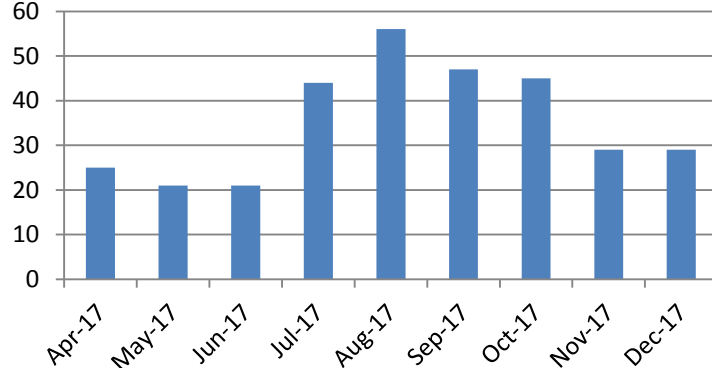
*Does not include charter service

Fare Compliance

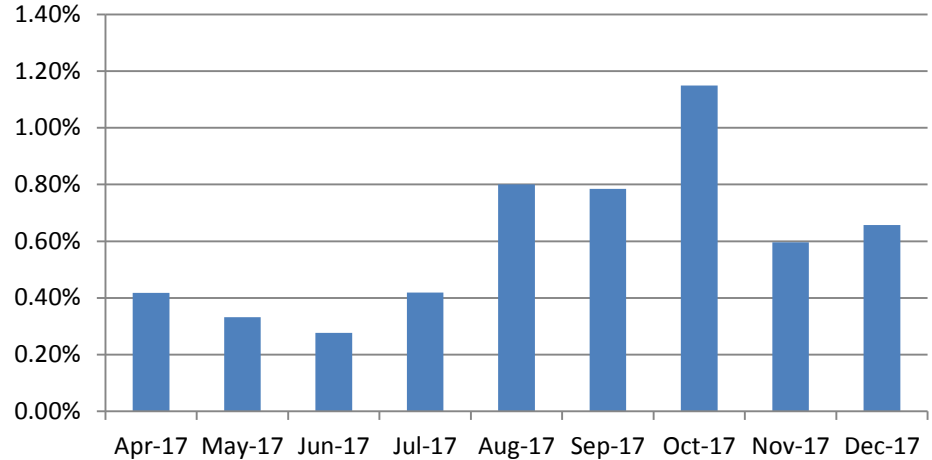
Fare Inspections



Citations



Fare Evasion Rate



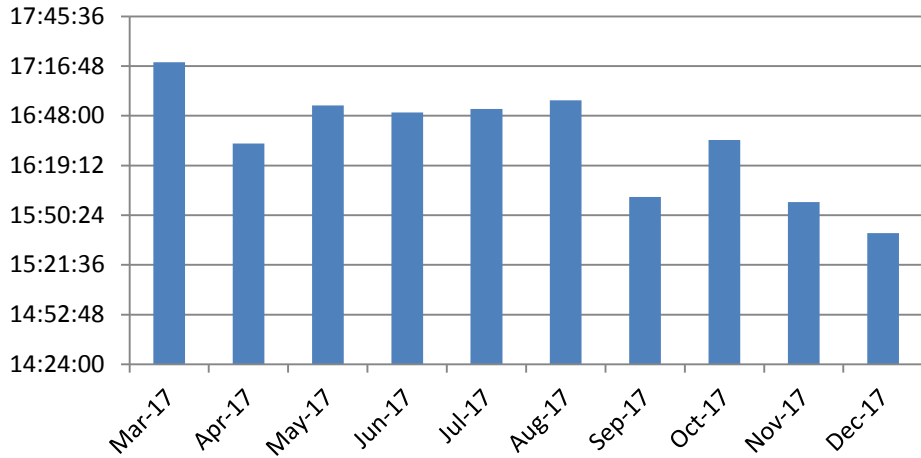
December Operations Summary

Trips Scheduled	Trips Operated	Missed Trips*	Average Headway	Blockages	Signal Failures	Close Calls	TAA	Charter
2,287	2,171	116	13:05 (12 min) 15:40 (15 min)	65 (total) 65 (more than 2 min)	1 (total) 1 (more than 2 min)	35	16	0

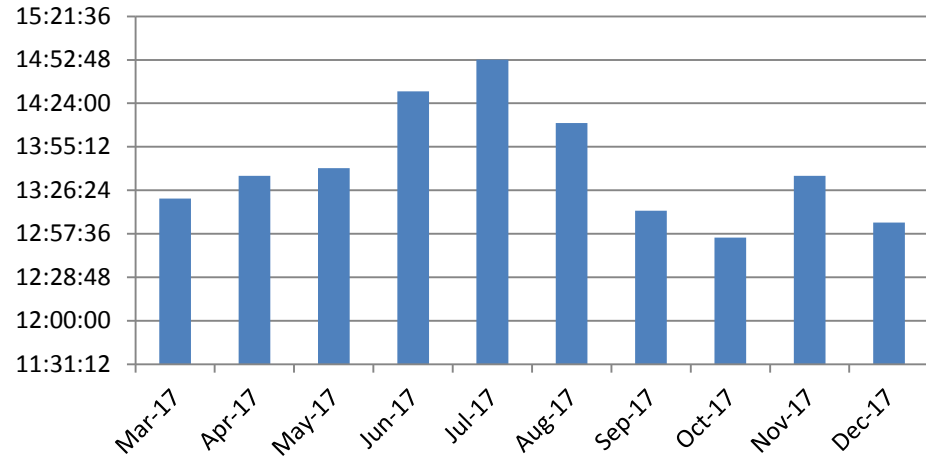
*no data 12/17/2017 and 12/24/2017 due to computer issue

Operations Trends

Average Off Peak Headway

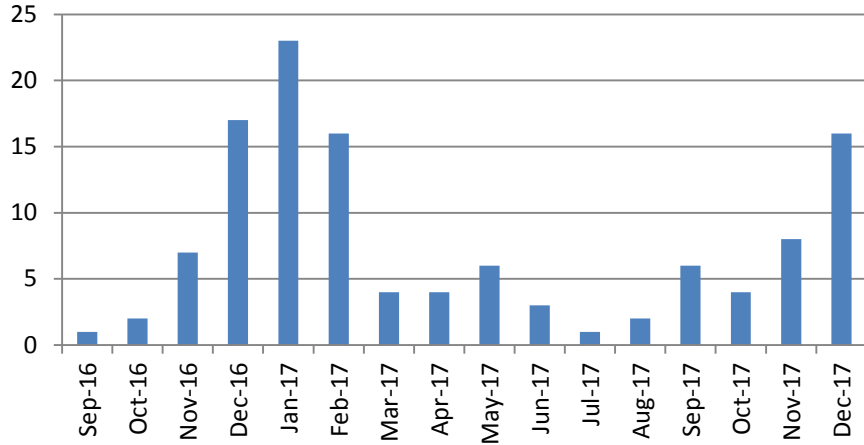


Average Peak Headway



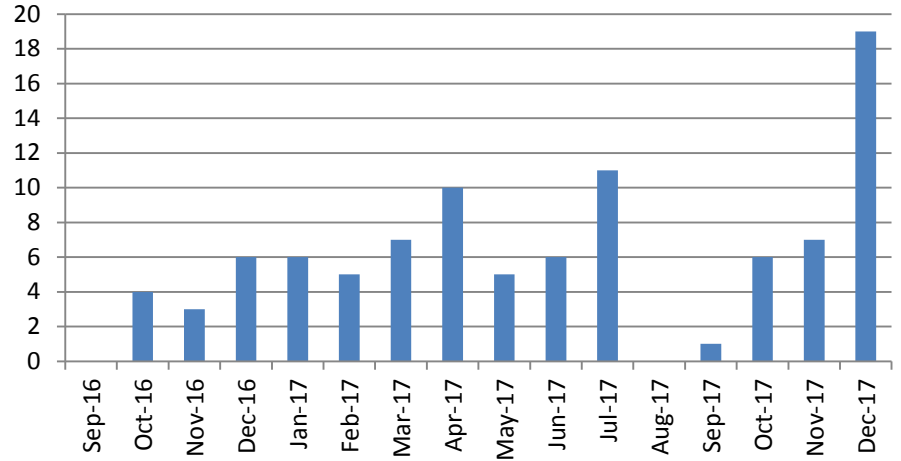
Operations Trends

Change Off Road



Streetcar vehicle failure resulting in removal of vehicle from service; can be a failure of a safety device or electro/mechanical failure – requires off-load of passengers and results in 60+ minutes suspension of service and can result in reduced service (increased headway)

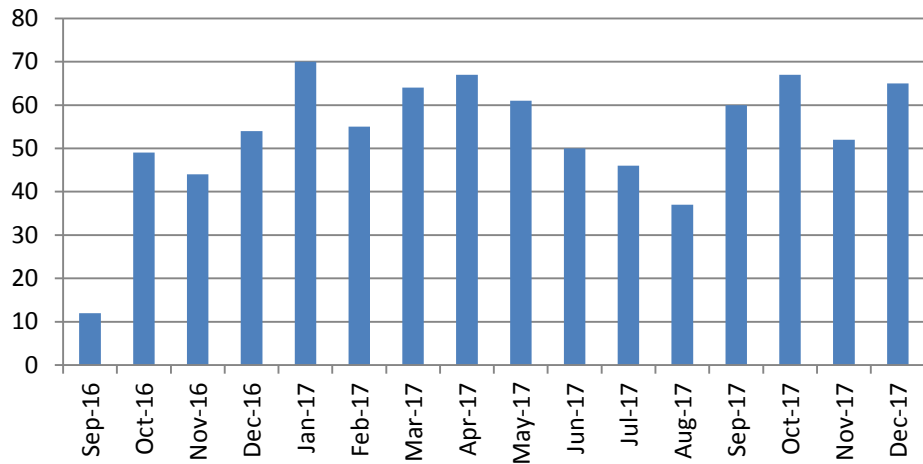
Train Failure Road



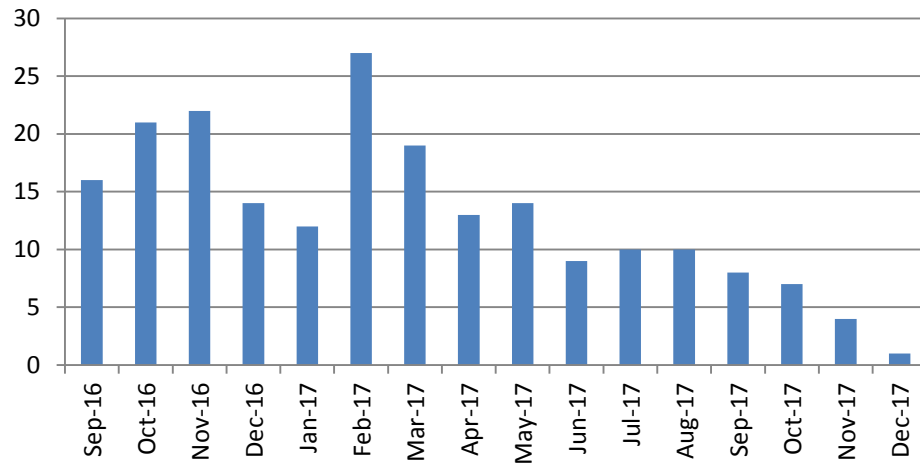
Streetcar vehicle failure that can be remedied on the line – typically results in 5 to 60 minutes suspension of service

Operations Trends

Streetcar Blockages



Traffic Signal Failures



Vehicle Status

- Vehicle availability impact to service
 - Air compressor failures
 - Propulsion/power failures
 - Cab heat
- One vehicle out of service for field modifications

QUESTIONS?